SERVING AIRLINES SINCE **2005**

MSN AIR SERVICE

CAPABILITY STATEMENT

Integrated Aviation Services for Global Airlines

CARGO HANDLING | **GROUND & AIRCRAFT HANDLING** | **AVIATION SECURITY** | **PASSENGER SERVICES**

20+	2	101,604	747	24/7
YEARS IN OPERATION	CARGO TERMINALS	SQ. FT. COMBINED	WIDE-BODY RAMP CAPACITY	SECURITY & MONITORING

COMPANY PROFILE

MSN Air Service, Inc. provides cargo handling, ground and aircraft handling, aviation security and passenger services to international airlines at John F. Kennedy International Airport. For more than 20 years we have delivered these operations under one roof, backed by a team that picks up the phone and takes ownership. Passenger and baggage handling is delivered through Pacific Atlantic Handling, and aviation security through Burbank Security Services, both MSN group companies.

STRATEGIC INFRASTRUCTURE

- **Building 263-B (main office)** — 85,000 sq. ft. with ramp space for two wide-body aircraft, including aircraft up to the Boeing 747 series.
- **Building 86** — 16,604 sq. ft. cargo terminal at Cargo Plaza Road. MSN operates federal bonded cargo terminal facilities with secure storage of eligible cargo pending customs clearance.

CARGO HANDLING

- Cargo receiving, handling, storage, loading and unloading
- Transport and drayage of cargo and mail to and from aircraft
- Domestic and international mail processing, including USPS JFK
- Pharmaceutical, perishable, general, high-value and specialized cargo, with cold storage and chillers
- Hazmat-certified agents for regulated shipments
- AES electronic export filing capability

GROUND & AIRCRAFT HANDLING

- Ramp operations and aircraft turnaround
- Aircraft marshalling, parking and towing
- Loading and unloading services
- Full fleet of ground handling equipment for all cargo aircraft sizes
- Departure readiness through close coordination with airline teams

AVIATION SECURITY

- In-house TSA-certified cargo screening — X-ray and explosive trace detection
- Canine screening when required
- Aircraft security management and access control
- 24-hour security guard service within our terminals
- 24-hour CCTV monitoring with 30-day retention

PASSENGER SERVICES

- Check-in and passenger processing
- Baggage services and tracing
- Gate and boarding services
- Assistance for passengers requiring additional support (PRM)

THE MSN ADVANTAGE

- **One airport operation** — two terminals, ramp, bonded storage, cargo, security and passenger services working together.
- **Responsive by design** — our size lets us act on your needs quickly.
- **Experience** — over two decades of aviation operations and cargo services.

AIRLINES WE SERVE

CURRENT CARRIERS

Awesome Cargo · Caribbean Airlines · Israir Airlines · LOT Polish Airlines · MAS Air · MNG Airlines · National Airlines · Neos Air · Norse Atlantic Airways · UPS Air Cargo · Uzbekistan Airways · Viva Aerobus

VALUED PAST PARTNERS

Aer Lingus · Aerogal · Aerolíneas Argentinas · Avianca · Avianca Brazil · Jet-One X · Longtail · Norwegian Airlines · Sky Lease · SkyTaxi · SmartLynx · Sun Country · TAP Portugal · Tampa Cargo · TUI · Turkish Airlines · Volaris · Wamos

GET IN TOUCH

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CARE · COMMITMENT · CONSISTENCY